



## Overview

PROTECTOR.Net comes with a one year free trial, afterwards is licensed on 1 year or 5 year terms.

**5Partitions5Yr** is an add-on to a Small Business or higher 5 year license that adds 5 additional partitions to the license. This can be stacked with 10Partitions5Yr and 20Partitions5Yr to add up to 35 additional partitions.

## Grace Period

Upon the first login after the license has expired, PROTECTOR.Net will enter a 15 day grace period where the system functions normally. This is for users that don't access the system that often to give them a time period to get the licensing done while still allowing them to make the changes they need to.

## Life Safety

Once the Grace Period has elapsed, PROTECTOR.Net will enter into Life Safety mode. This allows Administrators to make critical changes without having a valid license. The following actions are permitted in life safety mode:

- Pulsing Doors
- Removing Users / Credentials
- Overriding Doors, Floors, Inputs and Outputs
- Override to Crisis Level
- Removing Administrators, Changing Passwords and Modifying Permissions
- Panel Commands (Update Panels, Reset Anti-Passback, Disconnect Panel, Firmware Update, etc.)

The following actions are disabled when in life safety mode:

- Adding/Modifying Users/Credentials
- Adding/Modifying Holidays
- Viewing Cameras/Reports
- Changing Time Zones

## What is the Purpose of the Licensing?

Licensing helps us continue to develop and add new features to PROTECTOR.Net. It can facilitate regular contact between the end user and the security integrator; which can lead to revenue via performing door hardware maintenance, system add-ons/expansion. Licensed software gives dealers and end users the benefit of low upfront costs.

With a valid Protector.Net license, your system is also entitled to free core software updates.





## Additional License Packages

Part #	Tier	Doors	Cameras	Partitions	Elevators	LDAP	Unmanaged Doors	Term (years)
ProNetE1Yr	Essentials	40	40	1	No	No	No	1
ProNetE5Yr	Essentials	40	40	1	No	No	No	5
ProNetS1Yr	Small	80	80	5	Yes	Yes	Yes	1
ProNetS5Yr	Small	80	80	5	Yes	Yes	Yes	5
ProNetM1Yr	Mid	120	120	20	Yes	Yes	Yes	1
ProNetM5Yr	Mid	120	120	20	Yes	Yes	Yes	5
ProNetL1Yr	Large	240	240	40	Yes	Yes	Yes	1
ProNetL5Yr	Large	240	240	40	Yes	Yes	Yes	5
ProNetEnt1Yr	Enterprise	Unlimited			Yes	Yes	Yes	1
ProNetEnt5Yr	Enterprise	Unlimited			Yes	Yes	Yes	5
5Partitions1Yr	+5 Partitions			5				1
<b>5Partitions5Yr</b>	<b>+5 Partitions</b>			<b>5</b>				<b>5</b>
10Partitions1Yr	+10 Partitions			10				1
10Partitions5Yr	+10 Partitions			10				5
20Partitions1Yr	+20 Partitions			20				1
20Partitions5Yr	+20 Partitions			20				5

## How do I Install the License Once Purchased?

Once purchased; you can contact Hartmann Controls Corp via toll free number (1-877-411-0101) or via email ([support@hartmann-controls.com](mailto:support@hartmann-controls.com)) with a PO reference (or one provided by the seller of the licence).

You must be logged into the PROTECTOR.Net web interface as a system administrator. An account number will be provided from Hartmann Controls. A 25 character Request key will be generated which must be sent to Hartmann Controls. A 25 character Response Key will then be provided, completing the process.

