# **Verint Video Solutions**

## for Banking and Financial Services

Banks and financial institutions face complex security requirements, including the need to provide physical security across geographically dispersed branches, ATMs, cash vaults, and data centers, and to continually monitor their operations for fraud.

Verint® can help address these challenges. As a leading global provider of video and situation intelligence solutions, we offer a portfolio of solutions to help today's financial institutions identify and proactively address security threats and vulnerabilities and improve fraud investigations.

Our comprehensive, end-to-end IP video solutions incorporate intelligent edge devices, embedded network video recorders (NVRs), IP cameras, integrated analytics, and powerful notification and response capabilities. They can help your financial services organization go beyond recording to take a holistic, proactive approach to managing security, from capturing information inside and outside your facilities, to conducting investigations and monitoring the performance of video systems across your entire network. They can even help you increase business efficiency and enhance customer service.

With Verint Video and Situation Intelligence Solutions™, you can benefit from proven, robust technology. And because our solutions are built on a scalable platform, they can deliver a lower total cost of ownership and greater ease of operation than proprietary systems.

Verint brings a wealth of technology innovation and experience to the broad-reaching financial services industry through advanced security and enterprise intelligence technology, vertical-focused solutions and subject matter expertise. Today, some 90 percent of global Fortune 500 finance organizations count on Verint's joint solutions to help drive their security, workforce optimization and customer experience initiatives.





### **Key Benefit**

Identify and proactively address security risks



### Benefit from a Comprehensive Video Solution

#### Powerful Functionality for Today's Financial Institutions

As criminal and fraud activity escalate and customer expectations evolve, financial institutions are increasingly relying on video surveillance and other solutions to help them optimize safety, better leverage their resources, contain costs and improve investigations.

Verint solutions bring together powerful functionality to help institutions address these challenges, including:

- Video Monitoring, Recording and Analytics: Verint EdgeVR® provides scalable, enterprise-class video monitoring, recording and analytics capabilities specifically designed for banks and financial institutions. This advanced NVR platform helps enhance security and streamline investigations in a variety of financial and retail bank environments. Verint EdgeVR delivers all the benefits of an embedded NVR, including bandwidth optimization, remote access and robust surveillance analytics. Its video surveillance functionality can easily scale to support up to 64 IP and analog cameras. The solution integrates with various edge devices and systems providing new levels of situation awareness.
- Video Searching and Investigations: Verint EdgeVMS Vid-Center™ client software provides digital video recorder (DVR) and NVR configuration, live video viewing, video capture, event search, system logs, and firmware and license feature updates. Compatible with the complete range of Verint recorders, including mobile and legacy products, Verint EdgeVMS Vid-Center enables investigators to view video alongside events and multiple cameras associated with events simultaneously. Thumbnail searches can help investigators locate video segments quickly, even if they are not associated with specific events. Privacy masking helps protect sensitive areas, such as PIN pads and vault combinations—an important feature, given increased usage of megapixel cameras that capture greater detail.

Other features include instant alerts and surveillance analytics, as well as the ability to manage multiple DVRs—either on a single site, or across multiple sites—as a complete system.





Verint EdgeVMS Vid-Center is a unified video viewing interface for banking organizations, with up to 16 camera views per screen and user-defined virtual NVRs, NVR groups, zone views, and guard tours.



#### System Health Monitoring

To help maximize system availability, Verint EdgeVMS Op-Center™ software provides enterprise-wide health monitoring, audit reporting and powerful permissions management. This solution helps ensure maximum uptime— essential for enabling financial institutions to meet regulatory requirements for video capture.

#### **Advanced Investigation Tools**

Verint solutions include advanced investigation tools designed specifically to enhance the efficiency and effectiveness of security operations in corporate command, control and communications environments. The tools include:

- Surveillance analytics: Offers loitering detection and analysis of aspects such as
  directional movement, line crossing, objects left behind and missing item
  scenarios. Once a predefined movement is identified by the system, it can be
  directed to send emails or SMS alerts to appropriate personnel, or relay messages
  to associated systems.
- Forensic face recognition: Enables users to search and identify if known perpetrators or fraudsters have entered any of their facilities, allowing them to earlier identify any crimes committed.
- License plate recognition: Enables the extraction of license plate numbers appearing within a camera's field of view to be checked against state or federal watch lists or known offender lists.
- Guard center video wall support: Provides video for multiple monitors on a video
  wall without the need for additional software. Designed for monitoring corporate
  facilities, it includes options for user-defined layouts and guard tours, as well as
  the ability to view alerts and live video together.
- Mobile client: Allows security operators to remotely access video, and view live
  and recorded video from multiple cameras simultaneously. Accessible from Apple®
  iOS devices, the application delivers 10 pre-defined screen layout options, zoom
  capabilities and the ability to access recent camera views.
- Comprehensive IP camera portfolio: Using Verint's comprehensive camera series
  with the Verint EdgeVR system helps users save time and resources. Once a new
  Verint IP camera is installed, the EdgeVR auto-configuration feature easily
  discovers and installs that new camera. This can save significant installation time
  when adding IP cameras to the EdgeVR.
- IP camera integrations: Includes support for the new line of Verint V3300 IP cameras, as well as third-party cameras to better address specific bank requirements, such as larger fields of view and enhanced monitoring at bank branch entrances and exits.



Verint EdgeVMS Op-Center offers remote and centralized enterprise management software for the suite of Verint NVRs.



EdgeVR is an enterprise-class, IP-based network video recorder for large-scale, geographically distributed operations.



The Verint V3320 series includes two high-definition versions — the V3320FD-DN which is a surface mount dome camera and the V3320BX-DN that is a true box camera.

#### **Business Operations Tools**

Verint Video and Situation Intelligence Solutions can help financial institutions analyze customer activity by performing accurate people counting, tracking customer behavior (such as dwell times and wait times) and analyzing branch activity. By leveraging this information, institutions can make informed decisions that can impact efficiency, safety and customer satisfaction.



By analyzing customer behavior at branches, financial institutions can gain valuable insight that can enhance sales, security and customer satisfaction.

#### **Verint.** Powering Actionable Intelligence®

Verint® Systems Inc. (NASDAQ: VRNT) is a global leader in Actionable Intelligence® solutions for customer engagement optimization, security intelligence, and fraud, risk and compliance. Today, more than 10,000 organizations in over 180 countries use Verint solutions to improve enterprise performance and make the world a safer place. Learn more at www.verint.com.

**Americas** 

info@verint.com



1-800-4VERINT

Europe, Middle East & Africa



marketing.emea@verint.com



+44(0) 1932 839500

Asia Pacific



marketing.apac@verint.com



+(852) 2797 5678



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blog.verint.com

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