When Business Demands The Best Performance

DW Office

SENNHEISER
The Pursuit of Perfect Sound

Note: Neckband available as accessory

DW OFFICE

DW Office is a single-sided premium wireless DECT headset for quality-conscious business professionals demanding exceptional performance and supreme comfort. Designed for all-day use, the DW Office connects directly to desk phone and softphone/PC to deliver excellent sound quality around the office. The iconic design of the DW Office puts it in a class of its own.

Sound leadership

Featuring Sennheiser Voice Clarity and a noise-cancelling microphone, the DW Office gives users a natural listening experience while maximizing speech intelligibility for both speaker and listener. Advanced wideband audio and DSP (Digital Signal Processing) ensure clear, detailed sound for a better conversational experience in noisy working environments.

Quality design

With its award-winning iconic design, the DW Office stands out for style and performance. From its distinctive base station, with simple setup and intuitive user interface to its lightweight headset, the DW Office is designed to both look good and provide all-day wearing comfort.

User focus

DW Office is designed to maximize productivity and flexibility in busy offices with its long distance wireless range up to 180 m (590 ft) with line of sight and 55 m (180 ft) in a typical office environment. A DECT protected frequency band eliminates interference with WIFI networks and efficient encryption ensures secure conversations. One touch switching between desk phone and softphone/PC, easy call management, convenient phone conferencing and hot desking offer maximum flexibility.

With 8 hours wideband and 12 hours narrowband for a full workday of talk time, the DW Office features intelligent fast charging, which delivers 50% in just 20 minutes. ActiveGard® provides protection against acoustic injury and a volume limiter guarantees a safe sound level at all times. The FlexFit™ wearing style system offers the choice between a headband, ear hook or neckband* solution for the perfect customized fit.

Features and Benefits:

- UC optimized – for maximum productivity with leading UC platforms
- Sennheiser Voice Clarity – wideband sound for natural listening experiences
- Advanced wideband audio using CAT-iq technology
- Dual connectivity – one touch on the base station switches between desk phone and softphone/PC
- Noise-cancelling microphone – for speech clarity
- Digital Signal Processing for echo cancelling and audio equalization
- Iconic design – form and function combine for premium looks and performance
- Perfect customized fit – with the FlexFit™ system, offering 3 wearing style solutions. Choose between headband, ear hook or neckband*
- Lightweight headset design for all-day comfort
- Simple product setup with DIP Switches
- Intuitive user interface with answer/end**, microphone mute and volume +/-
- Full workday of talk time – 8 hours wideband and 12 hours narrowband
- Intelligent fast charging delivers 50% in just 20 minutes
- DECT protected frequency band without interference with WIFI networks
- Efficient encryption for secure conversations
- Long distance wireless range – up to 180 m (590 ft) with line of sight – 55 m (180 ft) in typical office environment
- Hot desking with fast, secure pairing – simply dock in the base station
- Phone conferences – intuitive and easy setup of up to 4 headsets with same base station
- ActiveGard® technology – protects users against acoustic injury caused by sudden sound burst on the line
- Two years warranty for peace of mind

* Neckband available as accessory
** Answer/end call requires EHS cable for desk phone and Sennheiser software for certain softphones

Product Information

Product name	DW Office - EU	DW Office - UK	DW Office - US	DW Office - AUS
Order name	DW 10 - EU	DW 10 - UK	DW 10 - US	DW 10 - AUS
EAN No.	40 44155 05034 9	40 44155 05035 6	40 44155 05036 3	40 44155 05037 0
UPC No.	6 15104 17946 2	6 15104 17949 3	6 15104 17953 0	6 15104 17954 7
Art. No.	504300	504301	504302	504303
Product description	Wireless DECT headset (single-sided) with base station, for desk phone and softphone convertible (headband or ear hook)			
Technical Data				
DECT for EU, UK, AUS	DECT CAT-iq (1.880 to 1.900 MHz)			
DECT for US	DECT 6.0 (1.920 to 1.930 MHz)			
GAP compatible	Yes (Headset)			
Headset	Connects to base station			
Base Station	Connects to desk phone and softphone			
Headset Auto Link to Base	Yes, can be activated on the base station			
Firmware requirement	For newest version please check Sennheiser Updater. Please refer to sennheiser.com/cco/software			
EHS (Electronic Hook Switch)	Yes (accessory – order EHS adapter separately)			
Mechanical Hook Lifter	HSL 10 (accessory – order separately)			
Softphone call control software	For PC software enabling call control please check sennheiser.com/cco/software			
UC compatible	Yes. For more information please refer to sennheiser.com/headsetcompatibility			
Microphone				
Frequency response Wideband Mode	150 Hz – 6.8 KHz			
Frequency response Narrowband Mode	300 Hz – 3.5 KHz			
Mute Microphone	Yes			
Speaker				
Speaker type	Neodymium Magnet Speaker			
Frequency response Wideband Mode	150 Hz – 6.8 KHz			
Frequency response Narrowband Mode	300 Hz – 3.5 KHz			
General Data				
Operational temperature range	+5 °C to + 45 °C (+41 °F to +113 °F)			
Storage temperature range	-20 °C to + 70 °C (-4 °F to +158 °F)			
Weight, ear hook version	24 g / 0.86 oz			
Weight, headband version	50 g / 1.76 oz			
Ear pad size	ø 50 mm / 1.96 in			
Battery (Lithium Polymer)	Exchangeable for service (see User manual)			
Personalization	Yes with nameplate on headset			
Range – line of sight	180 m / 590 ft			
Range – in typical office building	55 m / 180 ft			
Automatic power adjustment	Yes (distance between headset and base)			
Talk time in Wideband Mode	Up to 8 hours			
Talk time in Narrowband Mode	Up to 12 hours			
Stand by time	Up to 100 Hours			
Auto – headset OFF when out of range	Yes ➠ after 30 minutes			
Charge time 0 – 50%	20 minutes			
Charge time 0 – 100%	1 hour			
Packaging				
Package dimensions (H x W x D)	16.5 cm x 16 cm x 16 cm			
Package weight	940 g / 32.9 oz			
Units in distributor master carton	8			
Master carton dimensions (H x W x D)	36 x 38 x 38 cm / 14.18 x 14.97 x 14.97 in			
Master carton weight	8.85 kg / 19.51 lb			
Safety				
Automatic Acoustic Shock Protection	YES ➠ ActiveGard®			
EU/AUS Limiter depending on regional variant	YES ➠ Activation by dip switch			

Delivery content

- Headset (with name plate for ear hook and distance holder)
- Base Station
- USB cable
- Power supply
- Audio phone cable
- Headband (detachable)
- 1 ear hook adapter with pre-mounted ear hook with leatherette sleeve and earbud size S
- Name plate holder for headband and name plate instruction
- Extra earbuds size M and L
- Printed Quick Guide
- Printed Safety Guide

Product Information

Accessories

	Order name	Art. No	EAN No.	UPC No.
EHS Alcatel-Lucent adapter	CEHS-AL 01	504102	40 44155 047400	6 15104 17422 1
EHS Avaya adapter	CEHS-AV 03	504536	40 44155 081671	6 15104 23371 3
EHS Avaya adapter	CEHS-AV 04	504589	40 44155 087987	6 15104 24686 7
EHS Avaya adapter	CEHS-AV 05	506037	40 44155 090291	6 15104 25053 6
EHS Cisco adapter	CEHS-CI 01	504103	40 44155 047417	6 15104 17423 8
EHS Cisco adapter	CEHS-CI 02	504533	40 44155 080230	6 15104 23183 2
EHS Cisco adapter	CEHS-CI 03	506038	40 44155 090307	6 15104 25054 3
EHS DHSG adapter	CEHS-DHSG	504105	40 44155 047431	6 15104 17425 2
EHS Polycom adapter	CEHS-PO 01	504104	40 44155 047424	6 15104 17424 5
EHS Shore Tel adapter	CEHS-SH 01	504590	40 44155 088038	6 15104 24692 8
EHS Snom adapter	CEHS-SN 01	504101	40 44155 047394	6 15104 17408 5
EHS Snom adapter	CEHS-SN 02	504188	40 44155 074574	6 15104 22297 7
Headset Charger	CH 10	504366	40 44155 050998	6 15104 18053 6
Handset Lifter	HSL 10	500712	40 44156 012384	6 15104 11795 2
Fixation kit for Handset Lifter	Fixation kit - HSL10	504032	40 44155 046984	6 15104 17342 2
Neckband*	NB 20	506525	40 44155 209044	6 15104 27272 9
Headset Charger	CH 10	504366	40 44155 050998	6 15104 18053 6
Interface box for AEI EHS	TCI 01	500275	40 44156 001913	6 15104 10232 3
Mobile phone adaptor	CEHS-MB 01	506033	40 44155 089165	61 5104 24889 2
Multi USB Power Source	MCH 7	504348	40 44155 050820	6 15104 18030 7
Spare Headset Charger - USB	CH 10 USB	504365	40 44155 051001	6 15104 18055 0
Audio cable - RJ45-RJ11	RJ45-RJ11-audio cable	506094	40 44155 096187	61 5104 26002 3
Audio cable - RJ45-2.5mm	RJ45-2.5mm-audio cable	506467	40 44155 098839	61 5104 26371 0

Single components

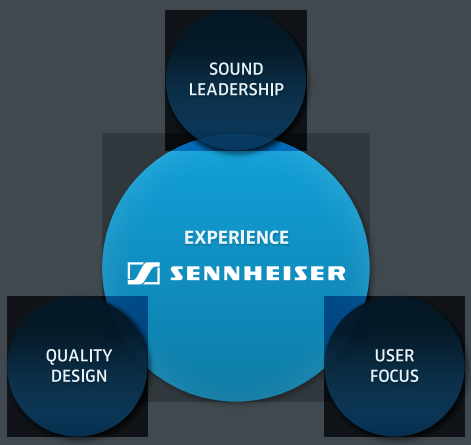
	Order name	Art. No	EAN No.	UPC No.
Single headset of DW 10	DW 10 HS	504324	40 44155 050585	6 15104 17992 9
DW Base set for DW series (EU)	DW BS - EU	504330	40 44155 050646	6 15104 18004 8
DW Base set for DW series (UK)	DW BS - UK	504331	40 44155 050653	6 15104 18006 2
DW Base set for DW series (US)	DW BS - US	504332	40 44155 050660	6 15104 18007 9
DW Base set for DW series (AUS)	DW BS - AUS	504333	40 44155 050677	6 15104 18008 6

NOTE: Headset and base station can be purchased separately. This allows a 2nd headset to be added to any DW Series base station or used as a spare.
Base including power supply, audio cable and USB cable.

Spare parts

	Order name	Art. No	EAN No.	UPC No.
Audio cable RJ45 – RJ9	RJ45 - RJ9 - DW	504364	40 44155 050981	6 15104 18052 9
Ear hook with leatherette sleeve and earbuds (size S, M, L)	EH 20	506523	40 44155 209020	6 15104 27270 5
Ear hook with leatherette sleeve, click-on adapter and earbuds (size S, M, L)	HSA 20	506524	40 44155 209037	6 15104 27271 2
Ear pad	HZP 25 DW 10	504349	40 44155 050837	6 15104 18031 4
Headband	SHS 02 DW 10 spare	504344	40 44155 050783	6 15104 18024 6
Name plate set	Name plate set, DW 10	504353	40 44155 050875	6 15104 18036 9
Power supply US	UNI PS US 01	92893	40 12418 928933	6 15104 92893 0
Power supply AUS	UNI PS AUS 01	520334	40 44156 023083	6 15104 13459 1
Power supply UK	UNI PS UK 01	92892	40 12418 928926	6 15104 92892 3
Power supply EU	UNI PS EU 01	94707	40 12418 947071	6 15104 94707 8
Spare battery	DW BATT 03	504374	40 44155 051087	6 15104 18067 3
USB cable	USB cable - DW	504363	40 44155 050974	6 15104 18051 2

* Requires the click-on adapter provided with DW Office products with FlexFit™ system or the HSA 20 accessory set



Experience Sennheiser

Perfection is always relative: Users have different expectations from their headsets and speakerphones depending on their needs. For professional users, that need is to communicate as effectively as possible.

With Sennheiser's range of headsets and speakerphones, the combination of exceptional HD sound, quality design and build – and a focus on real life usability – give the best performance possible in busy offices, call centers and Unified Communications environments.

Please visit us at: **www.sennheiser.com/cco**

SENNHEISER

Sennheiser is one of the world's leading manufacturers of headphones, microphones, wireless transmission systems and high-quality headsets for both business and entertainment.

Drawing on the electro acoustics expertise of Sennheiser and the leading hearing healthcare specialist William Demant, Sennheiser Communications´ wireless and wired headsets and speakerphones for contact centers, offices and Unified Communications professionals are the result of Sennheiser's and William Demant's joint leadership in sound quality, design, wearing comfort and hearing protection.

For further information, please visit:
www.sennheiser.com/cco

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