



# VOIP-500 SERIES IP CALL STATION

VOIP-500 SERIES OUTDOORRATED, ADA-COMPLIANT HANDSFREE VOICE OVER IP (VOIP)

CALL STATIONS GO BEYOND

EMERGENCY COMMUNICATIONS

WITH INTELLIGIBLE AUDIO

PAGING, SILENT MONITORING AND

ADVANCED SELF-DIAGNOSTIC AND

REPORTING FEATURES.







Talkaphone's VOIP-500 Series Phone has tested compatible with Cisco UCM 7.1 and UCM 8.6. The Cisco Compatible logo signifies that Talkaphone's product has undergone interoperability testing by Talkaphone together with Cisco and a third-party test house based on testing criteria set by Cisco. Talkaphone is solely responsible for the support and warranty of its product. Cisco makes no warranties, express or implied, with respect to Talkaphone's product or its interoperation with the listed Cisco product(s) and disclaims any implied warranties of merchantability, fitness for a particular use, or against infringement.

#### **FEATURES**

- Exceptional sound clarity during conversation (over 90dB, configurable) and paging (over 100dB, configurable)
- Unit can be paged remotely as part of direct support from Singlewire Informcast IP Speaker Protocol, capable of alerting your audience through Cisco IP phones or by placing a call into the unit
- Ethernet connectivity and full IP compatibility with existing routers and LAN infrastructure
- Additional Layer 2 switch Ethernet port to provide a passthrough network connection for other devices (e.g. IP Video Cameras)
- Supports standard SIP protocol
- Configuration and firmware upgrades through Web GUI
- Power over Ethernet (PoE, 802.3af), 12V DC, 24V AC/DC
- Vandal resistant 316 marine grade stainless steel faceplate
- Two LED indicators for hearing impaired (calling, answered)
- Built-in auto-dialer can dial six numbers: if first number doesn't answer or is busy, dials next number
- Auto-answer allows security to monitor and initiate calls with the unit
- Automatically inform the attendant of an IP call station's location via recorded message
- Self-diagnostic testing of built-in buttons, microphone and speaker on schedule and fault reporting

Construction:

Weight:

Dimensions (W x D x H):

Storage Temperature:

Relative Humidity:

Protection:

Mounting:

Digit Capacity:

Audio Codecs:

Call Control Signaling:

**Auxiliary Contacts:** 

Network:

Programming:

Configuration:

Compliance:

Self-Diagnostics:

Operating Temperature:

### VOIP-500C - Single Button Native **VOIP-500E- Single Button Native VoIP Emergency Call Station VoIP Assistance Call Station** 0.086 (2.13mm) #4 brushed 316 stainless steel faceplate 0.086 in (2.13mm) #4 brushed 316 stainless steel faceplate Front Panel: 8.5 x 11.5 in. (216 x 292 mm) Front Panel: 8.5 x 11.5 in. (216 x 292 mm) Back Box: 6.38 x 9.79 x 2.83 in. (162x 72 x 249 mm) Back Box: 6.38 x 9.79 x 2.83 in. (162x 72 x 249 mm) 5 lbs. (3.6 kg) 5 lbs. (3.6 kg) -40° F to +149° F (-40° C to +65° C) -40° F to +149° F (-40° C to +65° C) -40° F to +131° F (-40° C to +55° C) -40° F to +131° F (-40° C to +55° C) Up to 95% non-condensing Up to 95% non-condensing IP66, Circuit board conformal coated IP66, Circuit board conformal coated Flush mount (surface mount options available) Flush mount (surface mount options available) Full Duplex 2-way hands-free communication Full Duplex 2-way hands-free communication Up to 30 digits, including pauses, for each of six phone Up to 30 digits, including pauses, for each of six phone numbers numbers SIP (RFC 3261 compliant) SIP (RFC 3261 compliant) G.711 PCM a-Law @ 64kbps, G.711 PCM u-Law @ G.711 PCM a-Law @ 64kbps, G.711 PCM u-Law @ 64kbps, G.729a, G.723.1a 64kbps, G.729a, G.723.1a Nominal: +12VDC (500mA), +24VAC/DC (300mA), or PoE Nominal: +12VDC (500mA), +24VAC/DC (300mA), or PoE (+36VDC - 57VDC, 150mA) (+36VDC - 57VDC, 150mA) Max: +12VDC (800mA), +24VAC/DC (500mA), or PoE Max: +12VDC (800mA), +24VAC/DC (500mA), or PoE (+36VDC - 57VDC, 250mA) (+36VDC - 57VDC, 250mA) NOTE: If not connecting PoE, a dedicated line regulated NOTE: If not connecting PoE, a dedicated line regulated power supply required. power supply required. (3) Aux Inputs: dry contact, 10mA @ 8VDC (3) Aux Inputs: dry contact, 10mA @ 8VDC (3) Aux Outputs: dry contact, 120mA @ 120VAC/DC (3) Aux Outputs: dry contact, 120mA @ 120VAC/DC 10/100 BaseT Ethernet, RJ45 connectors, Cat 5e or 10/100 BaseT Ethernet, RJ45 connectors, Cat 5e or hetter Non-volatile flash memory programming and Non-volatile flash memory programming and configuration through Web GUI configuration through Web GUI Static IP address provisioning and DHCP client. Static IP address provisioning and DHCP client. Monitoring via Syslog application Monitoring via Syslog application Checks the status of built-in buttons, microphone, Checks the status of built-in buttons, microphone, speaker, and optional WEBS® speaker array. The speaker, and optional WEBS® speaker array. The results are reported via email, phone call, or activation results are reported via email, phone call, or activation of auxilliary output interface. of auxilliary output interface.

FCC Part 15, Subpart B, Class A

ANSI/UL Standard 60950-1 and 60950-22 certified to

CAN/CSA Standard C22.2 No. 60950-1 and 60950-22

NOTE: Not all features of the VOIP-500 Series Phone are available when used in conjunction with analog telephony adaptor devices or with Public Switched Telephone Network (PSTN).

FCC Part 15, Subpart B, Class A

ANSI/UL Standard 60950-1 and 60950-22 certified to

CAN/CSA Standard C22.2 No. 60950-1 and 60950-22

For example, the round robin dialing feature (See "VOIP-500 Configuration and Operation Manual", Section 4.5.1) and voice message functionality (See "VOIP-500 Configuration and Operation Manual", Section 4.7) of the VOIP-500 Series Phone may not operate as described in the manual when used in conjunction with equipment such as a Model VOIP-1-2-4-8 interface, 3rd party gateways, and/or PSTN interfaces such as T1, PRI, or loopstart trunks.

### VOIP-500EI - Dual Button Native VOIP-500ECK - Native VoIP **VoIP Call Station Keypad Call Station** EMERGENCY 0.086 (2.13mm) #4 brushed 316 stainless steel 0.086 (2.13mm) #4 brushed 316 stainless steel faceplate faceplate Front Panel: 8.5 x 11.5 in. (216 x 292 mm) Front Panel: 8.5 x 11.5 in. (216 x 292 mm) Back Box: 6.38 x 9.79 x 2.83 in. (162x 72 x 249 mm) Back Box: 6.38 x 9.79 x 2.83 in. (162x 72 x 249 mm) 5 lbs. (3.8 kg) 5 lbs. (3.6 kg) -40° F to +149° F (-40° C to +65° C) -40° F to +149° F (-40° C to +65° C) -40° F to +131° F (-40° C to +55° C) -40° F to +131° F (-40° C to +55° C) Up to 95% non-condensing Up to 95% non-condensing IP66, Circuit board conformal coated IP66, Circuit board conformal coated Flush mount (surface mount options available) Flush mount (surface mount options available) Full Duplex 2-way hands-free communication Full Duplex 2-way hands-free communication Up to 30 digits, including pauses, for each of six phone Up to 30 digits, including pauses, for each of six phone numbers per button numbers SIP (RFC 3261 compliant) SIP (RFC 3261 compliant) G.711 PCM a-Law @ 64kbps, G.711 PCM u-Law @ G.711 PCM a-Law @ 64kbps, G.711 PCM u-Law @ 64kbps, G.729a, G.723.1a 64kbps, G.729a, G.723.1a Nominal: +12VDC (500mA), +24VAC/DC (300mA), or PoE Nominal: +12VDC (500mA), +24VAC/DC (300mA), or PoE (+36VDC - 57VDC, 150mA) (+36VDC - 57VDC, 150mA) Max: +12VDC (800mA), +24VAC/DC (500mA), or PoE Max: +12VDC (800mA), +24VAC/DC (500mA), or PoE (+36VDC - 57VDC, 250mA) (+36VDC - 57VDC, 250mA) NOTE: If not connecting PoE, a dedicated line regulated NOTE: If not connecting PoE, a dedicated line regulated power supply required. power supply required. (3) Aux Inputs: dry contact, 10mA @ 8VDC (3) Aux Inputs: dry contact, 10mA @ 8VDC (3) Aux Outputs: dry contact, 120mA @ 120VAC/DC (3) Aux Outputs: dry contact, 120mA @ 120VAC/DC 10/100 BaseT Ethernet, RJ45 connectors, Cat 5e or 10/100 BaseT Ethernet, RJ45 connectors, Cat 5e or Non-volatile flash memory programming and Non-volatile flash memory programming and configuration through Web GUI configuration through Web GUI Static IP address provisioning and DHCP client. Static IP address provisioning and DHCP client. Monitoring via Syslog application Monitoring via Syslog application Checks the status of built-in buttons, microphone, Checks the status of built-in buttons, microphone, speaker, and optional WEBS® speaker array. The speaker, and optional WEBS® speaker array. The results are reported via email, phone call, or activation results are reported via email, phone call, or activation of auxilliary output interface. of auxilliary output interface. FCC Part 15, Subpart B, Class A FCC Part 15, Subpart B, Class A

Construction:

Weight:

Dimensions (W x D x H):

Storage Temperature:

Relative Humidity:

Protection:

Mounting:

Digit Capacity:

Audio Codecs:

Power:

Call Control Signaling:

**Auxiliary Contacts:** 

Network:

Programming:

Configuration:

Self-Diagnostics:

Operating Temperature:

#### TALK-A-PHONE CO. LIMITED WARRANTY

ANSI/UL Standard 60950-1 and 60950-22 certified to CAN/CSA Standard C22.2 No. 60950-1 and 60950-22

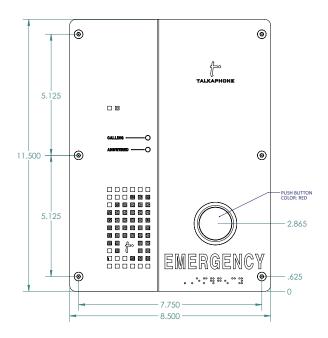
ANSI/UL Standard 60950-1 and 60950-22 certified to

CAN/CSA Standard C22.2 No. 60950-1 and 60950-22

Talk-A-Phone Co. warrants Talk-A-Phone Emergency Phone, Wide-Area Emergency Broadcast System (WEBS®), and Area of Rescue equipment against any defects in material and workmanship, under normal use, for a period of twenty-four (24) months from date of installation, provided that Talk-A-Phone receives a completed "Installation Certification" certifying the date on which the system has been installed. An "Installation Certification" card is enclosed with every unit. In the event that no "Installation Certification" is received by Talk-A-Phone, the twenty-four (24) months will commence on the date of shipment by Talk-A-Phone. Warranty period for Models ETP-MT Tower, ETP-MT/R Radius Tower, WEBS-MT/R Radius Tower, WEBS-PM Pedestal Mount, and ETP-PM Pedestal Mount is five (5) years, under the same terms and conditions. In the event this product is found by Talk-A-Phone to be defective within the warranty period. Talk-A-Phone to be defective products for repair and/or replacement of any defective parts, provided the equipment is returned to Talk-A-Phone Co., 7530 N. Natchez Ave., Niles, IL 60714. It is expressly understood that Talk-A-Phone shall have no obligation to furnish labor, nor pay for the labor of any third parties, nor bear the expense of shipping defective products for repair. This warranty shall not apply if Talk-A-Phone determines that the defect was caused by improper use or installation, or damage caused to the equipment by others.

## **DIMENSIONAL DRAWING**

All dimensions are in inches and are provided for reference only.





**FRONT VIEW** 

**SIDE VIEW** 





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## **OPTIONS & ACCESSORIES**

## Camera:

Add to Model:	Description:
3	Built-in miniature camera (e.g. VOIP-500E3)

# Keypad:

Add to Model:	Description:
К	Keypad with emergency and call button (e.g. VOIP-500ECK)

# Retrofit Alternative Manufacturer Towers:

Add to Model:	Description:
-GA	Faceplate fits Gai-tronics towers (e.g. VOIP-500E-GA)
-RH	Faceplate fits Rath Microtech towers (e.g. VOIP-500E-RH)
-RM	Faceplate fits Ramtel towers (e.g. VOIP-500E-RM)

\*NOTE: Retrofit models may differ in size, style, and appearance in order to fit existing housing\*

# Custom Signage:

Custom signage is available, including Braille and silkscreen, in a variety of languages.