



## DATA SHEET

# Polycom® RealPresence® Group 500

Powerful video collaboration for group conferences in a sleek design that is simple to use

The Polycom® RealPresence® Group 500 solution is ideal for conference rooms and other collaborative environments, from small meeting rooms to larger rooms with dual screens. Powerful video and audio performance and interactive content collaboration bring users closer together and drive meaningful conversation for geographically dispersed teams. The compact, sleek design is easily hidden out of sight, keeping your rooms clutter-free.

Effectively sharing and collaborating with content across disparate teams is critical. With the Polycom® RealPresence® Group 500 solution there are multiple ways to share and collaborate, allowing each team to use the method most suited to their needs and style. From whiteboarding, to annotating, to sharing applications and programs on a computer or tablet—all can be included as part of a comprehensive, collaborative video session.

Conference rooms come in all shapes and sizes, but it is important to deliver a great experience for all participants, no matter the size of the room. The Polycom® RealPresence® Group 500 solution offers flexible options that ensure that all participants can see and be seen, no matter where they are sitting.

- Polycom® EagleEye™ Producer uses innovative facial-tracking algorithms to accurately frame all room participants, eliminating the “bowling alley” view that is all too common in video calls
- For a more immersive experience, Polycom® EagleEye™ Director automatically zooms in on the person speaking, transmitting facial expressions and body language for higher impact and more productive video collaboration
- The Polycom® EagleEye™ IV camera offers brilliant visual clarity with a 4k sensor, and is available with 12x or 4x zoom and a wide-angle lens adapter, capturing everyone clearly even in odd-shaped rooms
- For smaller rooms, the Polycom® EagleEye™ Acoustic camera takes just seconds to mount on a flat-panel display and delivers excellent 1080p image quality

Use the optional built-in multipoint to host video calls with up to 6 participants in HD quality. Included support for dual monitors helps participants see everything more clearly for meetings with greater impact. For a turnkey solution, Polycom® RealPresence® Group Media Centers include everything you need to deploy video quickly across your organization, and come in a range of sizes to fit nearly any type of room.

For more details on the benefits of the RealPresence® Group 500, please see the RealPresence® Group Series family brochure.



## Benefits

- Flexible, interactive content collaboration so distant teams can work more closely together
- High-performance video and content quality so everyone can view and share without compromise
- Simple installation and compact design for quick and easy deployment
- Right-size the solution to meet the needs of each individual conference room with flexible camera and accessory options for the best user experience and cost-effective deployment



## Product specifications

### Package includes

- Polycom® EagleEye™ IV or Polycom® EagleEye™ Acoustic camera, codec, cables, remote control, Polycom® RealPresence® Group Microphone Array (with EagleEye IV package only)

### Video standards and protocols

- H.261, H.263, H.264 AVC, H.264 High Profile, H.264 SVC, RTV
- H.239/Polycom® People+Content™
- H.263 & H.264 video error concealment

### Video input

- 1 x EagleEye HD camera (HDCI)
- 1 x HDMI 1.3
- 1 x VGA

### Video out

- 2 x HDMI 1.3

### People video resolution

- 1080p, 60 fps from 1740 Kbps
- 1080p, 30 fps from 1024 Kbps
- 720p, 60 fps from 832 Kbps
- 720p, 30 fps from 512 Kbps
- 4SIF/4CIF, 60 fps from 512 Kbps
- 4SIF/4CIF, 30 fps from 128 Kbps
- SIF (352 x 240), CIF (352 x 288) from 64 kbps
- QSIF (176 x 120), QCIF (176 x 144) from 64 kbps
- w288p from 128 Kbps
- w448 from 384 Kbps
- w576p from 512 Kbps

### Content video resolution

- Input
  - HD (1920 x 1080i), HD (1920 x 1080p)
  - WSXGA+ (1680 x 1050)
  - UXGA (1600 x 1200)
  - SXGA (1280 x 1024)
  - WXGA (1280 x 768)
  - HD (1280 x 720p), XGA (1024 x 768)
  - SVGA (800 x 600)
- Output
  - WUXGA (1920 x 1200)
  - HD (1920 x 1080)
  - WSXGA+ (1680 x 1050)
  - SXGA+ (1400 x 1050)
  - SXGA (1280 x 1024)
  - HD (1280 x 720)
  - XGA (1024 x 768)
  - VGA (640 x 480)
- Content frame rate
  - 5–60 fps (up to 1080p resolution at 60 fps)
- Content Sharing
  - People+Content and People+Content IP

### Audio input

- 1 x RealPresence Group microphone array input port (supporting a total of 2 microphone arrays)
- 1 x HDCI (camera)
- 1 x HDMI
- 1 x 3.5 mm stereo line-in

### Audio output

- 1 x HDMI
- 1 x 3.5 mm stereo line-out

### Other interfaces

- 2 x USB 2.0
- 1 x RS-232 mini-DIN 8-pin

### Audio standards and protocols

- 22 kHz bandwidth with Polycom® Siren™ 22 technology, AAC-LD (TIP calls)
- 14 kHz bandwidth with Polycom® Siren™ 14 technology, G.722.1 Annex C
- 7 kHz bandwidth with G.722, G.722.1
- 3.4 kHz bandwidth with G.711, G.728, G.729A

### Polycom® Constant Clarity™ technology

- Automatic gain control
- Automatic noise suppression
- Keyboard noise reduction
- Polycom NoiseBlock™ technology
- Live music mode
- Instant adaptation echo cancellation
- Audio error concealment
- Polycom Siren Lost Packet Recovery™ (LPR™) technology
- Polycom® StereoSurround™ technology

### Other supported standards

- H.224/H.281, H.323 Annex Q, H.225, H.245, H.241, H.239, H.243, H.460
- BFCP (RFC 4582)
- TIP

### Network

- IPv4 and IPv6 support
- 1 x 10/100/1G Ethernet
- Auto-MDIX
- H.323 and/or SIP up to 6 Mbps
- Polycom® Lost Packet Recovery™ (LPR™) technology
- Reconfigurable MTU size

- RS232 with API support
- Microsoft® Office Communications Server integration
- Microsoft® ICE support
- Microsoft® Lync® support
- IBM® Sametime™ support

#### Security

- US DoD UC APL Certified (see the *Polycom US Federal Government Accreditation site* for details)
- Media Encryption (H.323, SIP): AES-128, AES-256
- Authenticated access to admin menus, web interface and telnet API
- FIPS 140-2 Validated Cryptography (Validation Certificate #1747)
- PKI/Certificate Management:
  - SSL 3.0, TLS 1.0, 1.1, 1.2
  - Self-signed and CA-signed certificate support
  - CRL and OCSP-based certificate revocation checking
- Network intrusion detection system

- Local account password policy configuration
- Security profiles
- Web UI / SNMP Whitelists
- Local account and login port lockout

#### Options

- Polycom® Touch Control
- Polycom® EagleEye™ Producer
- Polycom® EagleEye™ Director with EagleEye III cameras
- Polycom® UC Board™
- Polycom® SoundStation® IP 7000 conference phone integration
- Polycom® SoundStructure® integration through a digital interface

#### Software options

- Lync 2010 and 2013 interoperability
- TIP interoperability
- 1080p license, providing up to 1080p60 for people and content
- Multipoint license for up to 6 sites at 720p30, or 4 sites at 1080p30

#### Electrical

- Auto sensing power supply

#### Typical operating voltage/power

- 37VA @ 120V @ 60 Hz
- 37VA @ 230V @ 50/60 Hz
- Typical BTU/h: 65

#### Environmental specification

- Operating temperature: 0 to 40 °C
- Operating humidity: 15 to 80%
- Non-operating temperature: -40 to 70 °C
- Non-operating humidity (non-condensing): 5 to 95%
- Maximum altitude: 10,000 ft

#### Physical characteristics

- RealPresence Group 500 base box
  - 11.3" H x 1.2" W x 4.8" D
  - 2.45 lbs

#### Warranty

- One-year return to factory parts and labor

Need flexible financing?

Polycom **CAPITAL**  
Collaborative Financing

[www.polycom.com/polycom-capital](http://www.polycom.com/polycom-capital)

## About Polycom

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

Polycom, Inc.  
1.800.POLYCOM  
[www.polycom.com](http://www.polycom.com)

Polycom Asia Pacific Pte Ltd  
+65 6389 9200  
[www.polycom.asia](http://www.polycom.asia)

Polycom EMEA  
+44 (0)1753 723282  
[www.polycom.co.uk](http://www.polycom.co.uk)

