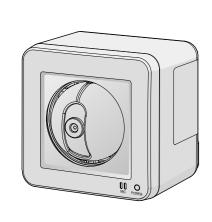
Panasonic

Installation Guide

Network Camera

Model No. WV-SW174W/WV-SW174WE



For U.S. and Canada:

Panasonic System Communications Company of North America, Unit of Panasonic Corporation of North America www.panasonic.com/business/ For customer support, call 1.800.528.6747

Two Riverfront Plaza, Newark, NJ 07102-5490

Panasonic Canada Inc. 5770 Ambler Drive, Mississauga, Ontario, L4W 2T3 Canada (905)624-5010 www.panasonic.ca

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Cs0112-3054 PGQX1100WA

For Europe and other countries:

Importer's name and address to follow EU rules:

Winsbergring 15, 22525 Hamburg, Germany

Panasonic Corporation

Panasonic Testing Centre Panasonic Marketing Europe GmbH

http://panasonic.net

Printed in China

For Canada

Before attempting to connect or operate this product, please read these instructions carefully and save this manual for future use.

The model number is abbreviated in some descriptions in this manual.

- To prevent injury, this apparatus must be securely attached to the floor/wall/ceiling in accordance with the installation instructions. The mains plug or an appliance coupler shall remain readily operable.
- The installation shall be carried out in accordance with all applicable installation rules. The connections should comply with local electrical code.

This product contains a CR Coin Cell Lithium Battery which contains Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate/

For U.S. and Canada: WV-SW174W For Europe and other countries: WV-SW174WE

UL listed model No. WV-SW174W

This Class A digital apparatus complies with Canadian ICES-003.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to interference in which case the user will be required to correct the interference at his own expense FCC Caution: To assure continued compliance, (example - use only shielded interface cables when

connecting to computer or peripheral devices). Any changes or modifications not expressly approved

by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

• Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For WV-SW174W/WV-SW174WE Operating near 2.4 GHz electrical appliances may cause interference. Move away from the electrical appliances

This equipment must be installed and operated in accordance with provided instructions and a minimum 20 cm {8 inches} spacing must be provided between antenna and all person's body (excluding extremities of hands, wrist and feet) during wireless modes of operation. This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

Consult the manufacturer of any personal medical devices, such as pacemakers, to determine if they are adequately shielded from external RF (radio frequency) energy. (The unit operates in the frequency range of 2.412 GHz to 2.462 GHz, and the power output level is 0.1 watts.) Do not use the unit in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF (radio frequency) energy.

Precautions

⚠ WARNING

· Refer installation work to the dealer.

Installation work requires technique and experiences. Failure to observe this may cause fire, electric shock, injury, or damage to the product. Be sure to consult the dealer

 Select an installation area that can support the total weight. Selecting an inappropriate installation surface may cause this product to fall down or topple

over, resulting in injury. • Installation work shall be started after sufficient reinforcement.

 Periodic inspections shall be conducted. Rust on the metal parts or screws may cause a fall of the product resulting in injury or accidents.

Consult the dealer for the inspections.

The screws and bolts must be tightened to the specified torque.

Failure to observe this may cause a drop resulting in injury or accidents. • Do not install this product in locations subject to vibration.

Loosening of mounting screws or bolts may cause a fall of the product resulting in injury. • The measures of protection against a fall of this product shall be taken.

Failure to observe this may cause a drop resulting in injury or accidents. • Be sure to install the safety wire.

 Install this product in a location high enough to avoid people and objects from bumping the product.

Failure to observe this may cause a drop resulting in injury or accidents. • Fully insert the power plug into the power outlet.

Failure to observe this may cause electric shock or heat generation resulting in a fire. Do not use damaged plugs or unstable power outlets.

• Always disconnect the power cable by holding the power plug.

Failure to observe this may cause damage to the cord and fire or electric shock.

• Periodically remove dust or other materials from the power plug. A fire may be caused if dust or other materials accumulate on the plug and become moist from humidity.

• Perform all electrical wiring in accordance with the relevant electrical installation and wiring precautions and regulations.

Incorrect electrical wiring may cause fire or electrical shock. Have all electrical wiring performed by a licensed electrician.

 Perform the specified waterproofing when connecting the power cable and power plug. Failure to observe this may cause fire or electric shock.

• Disconnect the power plug and wipe the plug with a dry cloth to remove dust.

• Turn the power off when wiring this product. Failure to observe this may cause electric shock. In addition, short circuit or wrong wiring may cause fire.

• Do not attempt to disassemble or modify this product. Failure to observe this may cause fire or electric shock. Consult the dealer for the repair or inspections.

Do not insert any foreign objects.

This could permanently damage this product. Turn the power off immediately and contact qualified service personnel for service.

 Do not use this product in an inflammable atmosphere. Failure to observe this may cause an explosion resulting in injury.

cause fire or electric shock.

 Avoid installing this product in the locations where salt damage occurs or corrosive gas is produced.

Otherwise, the mounting portions will deteriorate and accidents such as a fall of the product may occur. Use only a dedicated power plug (polarized type). If other power plugs are used, the voltage and positive/negative polarities may differ and this may

• Do not overload the power outlet or wiring above the specified levels.

Overloading by having many connections on one power outlet may cause heat generation resulting in a fire.

 Do not damage the power cable or power plug. Do not damage, fabricate, twist, stretch, bundle, or forcibly bend the power cable or power plug. Do not

place heavy objects on the power cable or power plug. Keep the power cable and power plug away from heat sources. Using a damaged power cable or power plug may cause electric shock, short circuit, or fire.

 Do not damage internal wiring or plumbing when opening holes in ceiling or walls for installation or wiring, fixing power cables or performing any other installations.

Failure to observe this may cause earth leakage, electric shock, or fire. Protect the power cable and power plug from becoming pinched in doorways or windows.

Using damaged power cables and power plugs may cause a short circuit resulting in fire or electric shock. • Do not use the power cables for other products.

Failure to observe this may cause fire or electric shock.

• Do not strike or give a strong shock to this product. Failure to observe this may cause fire or injury.

 Do not rub the edges of metal parts with your hand. Failure to observe this may cause injury.

• Do not touch this product or the connected cables during thunder (even in the

process of work). Failure to observe this may cause electric shock.

 Do not insert/remove the power plug with wet hands. Failure to observe this may cause electric shock

 Unplug this unit from power supply if it emits smoke, an abnormal smell or makes unusual noise, has been dropped or is damaged in any way. These conditions can cause fire or electric shock. Stop using the unit and contact an authorized service center.

 Do not place containers or other objects that contain water or other liquids on top of the unit.

Fire or electrical shock may be caused if water or other liquids enter inside the unit.

• If water or other liquids enter inside the unit, immediately disconnect the power cable and contact an authorized service center

!\ CAUTION

• Turn the power off when cleaning this product. Failure to observe this may cause injury.

 Disconnect the power cable when not using the unit for extended periods of time or when performing maintenance. Failure to observe this may cause earth leakage or electric shock.

For U.S.A The model number and serial number of this product may be found on the surface of the unit. You should note the model number and serial number of this unit in the space provided and retain this book as a permanent record of your purchase to aid identification in the event of theft.

For Europe We declare under our sole responsibility that the product to which this declaration relates is in conformity with the standard or other normative document following the provisions of Directive

2004/108/EC. Wir erklären in alleiniger Verantwortung, daß das Produkt, auf das sich diese Erklärung bezieht, mit der folgenden Norm oder normativen Dokument übereinstimmt. Gemäß den Bestimmungen der Richtlinie 2004/108/EC.

Nous déclarons sous notre propre responsabilité que le produit auquel se réfère la présente déclaration est conforme á la norme spécifiée ou à tout autre document normatif conformément aux dispositions de la directive 2004/108/CE.

Nosotros declaramos bajo nuestra única responsabilidad que el producto a que hace referencia esta declaración está conforme con la norma u otro documento normativo siguiendo las estipulaciones de la directiva 2004/108/CE. Noi dichiariamo sotto nostra esclusiva responsabilità che il prodotto a cui si riferisce la presente

dichiarazione risulta conforme al seguente standard o altro documento normativo conforme alle disposizioni della direttiva 2004/108/CE. Wij verklaren als enige aansprakelijke, dat het product waarop deze verklaring betrekking heeft,

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Vi erklærer os eneansvarlige for, at dette produkt, som denne deklaration omhandler, er i overensstemmelse med standard eller andre normative dokumenter i følgebestemmelserne i direktiv 2004/108/EC. Vi deklarerar härmed vårt fulla ansvar för att den produkt till vilken denna deklaration hänvisar är i

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For European Union (EU) (WV-SW174WE) Panasonic System Networks Co., Ltd., declares that this equipment is in compliance with the essential requirements and other relevant provisions of Radio & Telecommunications Terminal Equipment (R&TTE) Directive 1999/5/EC.

Declarations of Conformity for the relevant Panasonic products described in this manual are available for download by visiting:

http://www.ptc.panasonic.eu

Contact: Panasonic Services Europe a Division of Panasonic Marketing Europe GmbH

Winsbergring 15, 22525 Hamgurg, Germany

C€1731①

Panasonic Testing Centre

AT	BE	BG	CY	CZ	DK
EE	FI	FR*	DE	GR	HU
IE	IT	LV	LT	LU	MT
NL	PL	PT	RO	SK	SI
ES	SE	GB	IS	H	NO
СН	HR	MK	TR		

*Outdoor use limited to 10 mW eirp within the band 2454-2483.5 MHz

Important safety instructions

Keep these instructions. Heed all warnings.

Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat. Protect the power cord from being walked on or pinched particularly at plugs, convenience

receptacles, and the point where they exit from the apparatus. Only use attachments/accessories specified by the manufacturer. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury

moisture, does not operate normally, or has been dropped.

10) Unplug this apparatus during lightning storms or when unused for long periods of time. 11) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has

been damaged in any way, such as power-supply cord or plug is damaged, liquid has been

spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or

Precautions for use

This product has no power switch.

When turning off the power, disconnect the power supply from the 12 V DC power supply. To keep on using with stable performance

Do not use this camera in hot and humid conditions for a long time. Failure to observe this causes component degradation resulting in life shortening of this product. Do not expose this camera to direct heat sources such as a heater.

Do not touch the lens cover with your bare hands. A dirty lens cover causes deterioration of picture quality. Handle this camera with care.

Do not drop this camera, nor apply shock or vibration to this camera. Failure to observe this may cause trouble

About the PC monitor

Displaying the same image on a monitor for a long time may damage the monitor. It is recommended to use a screen-saver.

This product will be inoperable for around 2 minutes after the restart just as when the power is turned on.

When an error is detected, this product will restart automatically.

Product disposal/transfer

Data saved on this product or a storage device used with this product may lead to personal information leakage. When it is necessary to dispose or give this product to someone, even when for repair, make sure that there is no data on this product.

Cleaning this product body

Be sure to turn off the power before cleaning. Failure to observe this may cause injury. Do not use strong abrasive detergent when cleaning this product. Otherwise, it may cause discoloration. When the dirt is hard to remove, use a damp cloth and wipe the dirty areas. Then, wipe with a dry

cloth to remove any moisture. Transmission interval

Image transmission interval may become slow depending on the network environment, PC performance, shooting subject, access number, etc. The code labels (accessory) are required at inquiry for trouble. Use caution not to lose these labels.

It is recommended to paste one of the labels onto the CD-ROM case. About the MOS image sensor • When continuously shooting a bright light source such as a spotlight, the color filter of the MOS

image sensor may have deteriorated and it may cause discoloration. Even when changing the fixed shooting direction after continuously shooting a spotlight for a certain period, the discolor-• When shooting fast-moving subjects or performing panning/tilting operations, objects crossing

the shooting area may look to be bending askew. AVC Patent Portfolio License

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SEE HTTP://WWW.MPEGLA.COM Flickering

Due to the influence of lighting, flickering may sometimes happen. In this case, select "Indoor scene" for "Light control mode". Select "Indoor scene(50 Hz)" or "Indoor scene(60 Hz)" in accordance with the power supply frequency in your locality. Refer to the Operating Instructions (included in the CD-ROM) for further information about the setting.

Under extremely strong lighting, flickering may happen even when "Indoor scene" is selected for "Light control mode". When the brightness (illuminance) level on the screen is set to a relatively low level with the [Brightness] buttons, flickering may frequently happen. In such cases, either of the following can reduce flickering.

 Moderate the illumination intensities of objects by changing the camera direction. • Set the brightness (illuminance) level on the screen to a brighter level with the [Brightness] buttons. White-out on images caused by the effect of light control mode

When "Indoor scene" is selected for "Light control mode", the tone of the brighter parts on the screen may be deteriorated than the case when "ELC" is selected. Color blurring on detailed drawing patterns

When there are detailed drawing patterns on images, color blurring may happen over these parts. Consumable parts The following are consumables: Replace them in accordance with their lives. Their lives vary depending on use environment and conditions.

If a lens and pan/tilt head are not performed for a long period of time, the grease coating inside these parts may become sticky. That may obstruct the parts from moving. To prevent this, move the lens or pan/tilt head periodically.

• Panning motor, tilting motor, flat cable for tilting: Approx. 3.7 million operations.

Lifetime is just an indication when using the camera at +20 °C {68 °F}.

Specifications

Basic Power source:

Power consumption:

Lens and pan/tilt head

WV-SW174W: AC Adaptor INPUT: 100-120 V AC 50 Hz/60 Hz (Only use the Panasonic AC adapter) 12 V DC: 510 mA

Ambient operating temperature: -20 °C to +50 °C {-4 °F to 122 °F} Ambient operating humidity: Less than 90 % (no condensation)

Main functions

Corresponding to outdoor use

This unit complies with waterproof and is able to install outdoors. (IEC 60529 compliant IP55) H.264 and JPEG triple encoding

A total of 3 outputs, comprising of 2 H.264 outputs and 1 JPEG output, can be provided.

Wireless LAN function (IEEE802.11 n/g/b)

It is possible to monitor camera images and configure camera settings over a wireless network.

Adaptive darkness correction mode

Corrects the blacked-out parts of dark areas of objects that have different illumination intensities.

 Panning/tilting function and preset position function A single camera provides wide area monitoring.

Interactive communication with audio

By using the audio output connector and the microphone in connector, receiving audio from the cameras on a PC and transmitting audio from the PC to the cameras is available. WPS (Wi-Fi Protected Setup) function

WPS enables the camera to automatically obtain the connection configuration information and

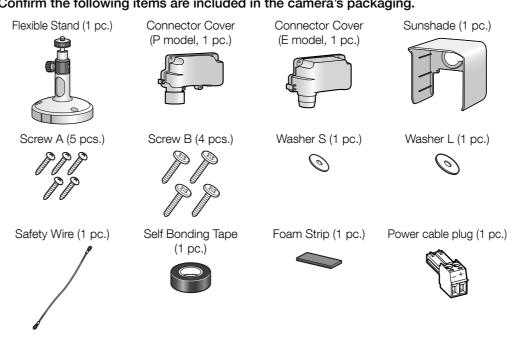
the security configuration information of the wireless router. WPS can be configured by pressing

the WIRELESS button (WPS indicator) (PBC method) or entering an 8 digit pin code (Pin code

Standard accessories

AC Cord (P model)

Confirm the following items are included in the camera's packaging.



(1 pc.) (1 pc.) Installation Guide (this document) (1 pc.)

AC Adaptor (P model)

Configure the settings of the camera (leaflet)... (1 pc.) Warranty card (P model). . (1 pc.) CD-ROM*1 (1 pc.) Code label*2 .. (1 pc.)

*1 The CD-ROM contains the operating instructions and different kinds of tool software programs. *2 This label may be required for network management. The network administrator shall retain the code label.

Extension Cord

(P model) (1 pc.)

Option

You will need the following additional items to install and configure the camera. [Locally procured] • a PC (used to view settings and images)

 a router, or a wireless router a LAN cable (CAT-5 straight cable) 12 V DC power supply (E model)

Caution: Only connect 12 V DC power suppl

About the user manuals

* FOR UL LISTED MODEL(S), ONLY CONNECT 12 V DC CLASS 2 POWER SUPPLY.

There are 3 sets of operating instructions for the WV-SW174W (P model), WV-SW174WE (E model) as follows. Installation Guide: Explains how to install and connect devices.

• Configure the settings of the camera (leaflet): Explains how to configure the network. • Operating Instructions (included in the CD-ROM): Explains how to perform the settings and how

When the Adobe Reader is not installed on the PC, download the latest Adobe Reader from the Adobe web site and install it. "WV-SW174W" or "SW174W" shown in the instructions and illustrations used in these operating instructions indicates the WV-SW174W, WV-SW174WE. The screens used in these operating instructions show the cases of P models.

Adobe® Reader® is required to read these operating instructions on the provided CD-ROM.

System requirements for a PC

Refer to "Configure the settings of the camera" (leaflet) for information about the system requirements for a PC.

Monitor output:	VBS: 1.0 V [p-p]/75 Ω , composite, ø3.5 mm mini jack			
EXT I/O terminal cable:	ALARM IN 1, ALARM IN 2/ ALARM OUT, ALARM IN 3/ AUX OUT, GND, 12 V DC			
	ø3.5 mm monaural mini jack, Input impedance: Approx. 2.2 k Ω Applicable microphone: Plug-in power type Supply voltage: 3.3 V ±0.5 V Input level: Approx. –10 dBV			
Audio output:	ø3.5 mm stereo mini jack (monaural output) Output impedance: Approx. 560 Ω , Line level			
Dustproof/ Waterproof:	IP55* * Only when installation work specified in this book is properly performed and appropriate waterproof treatment is performed			
Dimensions:	100 mm (W) x 100 mm (H) x 84 mm (D) {3-15/16 inches (W) x 3-15/16 inches (H) x 3-5/16 inches (D)} (excluding projection)			
Mass:	Main body: 370 g {0.82 lbs}			
Finish:	Main body : PC/ABS resin, silver Dome section: Clear polycarbonate resin			
● Camera				
Image sensor:	1/4 type MOS image sensor			
Effective pixels:	Approx. 1.3 megapixels			
Scanning area:	3.52 mm (H) × 2.64 mm (V) {1/8 inches (H) × 3/32 inches (V)}			
Scanning system:	Progressive			
Minimum illumination:	Color: 0.6 lx {0.06 footcandle}			
Wide dynamic range:	On/Off			
Face WDR:	On/Off			
Gain (AGC):	On (Low)/ On (Mid)/ On (High)/ Off			
Adaptive black stretch:	On/Off			
Light control mode setting:	Indoor scene (50 Hz/60 Hz)/ELC			
ELC	ELC(1/30 s), ELC(3/100 s), ELC(3/120 s), ELC(2/100 s), ELC(2/120 s),			

(Maximum exposure time): ELC(1/100 s), ELC(1/120 s), ELC(1/250 s), ELC(1/500 s), ELC(1/1000 s), ELC(1/2000 s), ELC(1/4000 s), ELC(1/10000 s) Off (1/30 s), Max. 2/30 s, Max. 4/30 s, Max. 6/30 s, Max. 10/30 s, Auto slow shutter: Off/Auto Day & Night (electrical): ATW1/ ATW2/ AWC White balance: Digital noise reduction: High/Low On/Off (with the XML notification setting) Video analytics Face detection: Gray/Off (up to 2 zones available) Privacy zone: Camera title on screen: Up to 20 characters (alphanumeric characters, marks), On/Off Video motion detection (VMD alarm): On/Off, (available at each preset) Lens

Zoom ratio:	Extra zoom: 2x (at VGA resolution)
Digital (electronic) zoom:	8x (Max 16x combined with Extra Zoom at VGA)
Focal length:	1.95 mm
Maximum aperture ratio:	1: 2.2
Focus range:	∞ - 0.5 m
Angular field of view:	Horizontal: 85°, Vertical: 68°

Panning range: -47.5° - +47.5° Manual: Approx. 5 °/s - 80 °/s, Preset: Up to approx. 80 °/s Panning speed: Tilting range: Tilting speed: Manual: Approx. 5 °/s - 80 °/s, Preset: Up to approx. 80 °/s Number of the preset positions: 64

Preset map-shot

Map shot:

Self return:

Frequency range/

Wireless 1 x 1 (Diversity) Antenna: Transmission system: SISO (Single Input/Single Output)-OFDM system, OFDM system, DSSS system Communication standard: International standard IEEE802.11 n/IEEE802.11 g/

Channel (center frequency): WV-SW174WE: IEEE802.11 n/g/b 2.412 GHz - 2.472 GHz (1 – 13ch)

IEEE802.11 b compliant

10 s/ 20 s/ 30 s/ 1 min/ 2 min/ 3 min/ 5 min/ 10 min/ 20 min/ 30 min/ 60 min

WV-SW174W: IEEE802.11 n/g/b 2.412 GHz - 2.462 GHz (1 – 11ch)

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As you will use this unit connected to a network, your attention is called to the following security risks. 1 Leakage or theft of information through this unit ② Use of this unit for illegal operations by persons with malicious intent

3 Interference with or stoppage of this unit by persons with malicious intent

information, including image data, authentication information (user names and passwords), alarm E-mail information, FTP server information and DDNS server information.

• Do not install the camera in locations where the camera or the cables can be destroyed or damaged by persons with malicious intent.

Troubleshooting

• Is the 12 V DC power cable plug (accessory) firmly inserted into the 12 V DC power terminals of the camera? Power is not turned on.

→ Confirm the power plug is firmly inserted. Be sure to use the power cord plug provided with this product.

IEEE802.11 n: 6.5 – 72.2 Mbps/ IEEE802.11 g: 6 – 54 Mbps Data transfer rate: IEEE802.11 b: 1 - 11 Mbps Access method: Infrastructure mode Authentication method: Open System Security: WPA/WPA2-PSK (TKIP/AES) *2 WEP (64 bit/128 bit)

Resolution: Aspect ratio: 4:3 Aspect ratio: 16:9 H.264 1280x720/ 640x360/ 320x180 max.30 fps

method:

Image compression Transmission type: Unicast/Multicast Bit rate: Constant bit rate/ Best effort: 64 kbps/ 128 kbps/ 256 kbps/ 384 kbps/ 512 kbps/ 768 kbps/ 1024 kbps/ 1536 kbps/ 2048 kbps/ 3072 kbps/ 4096 kbps/ 8192 kbps

> Image quality: 0 SUPER FINE/ 1 FINE/ 2/ 3/ 4/ 5 NORMAL/ 6/7/8/9 LOW (10 steps: 0-9) Transmission type: PULL/PUSH 0.1 fps - 30 fps (JPEG frame rate will be restricted when displaying both JPEG and H.264/ images.) G.726 (ADPCM) 32 kbps/ 16 kbps

IPv4: TCP/IP, UDP/IP, HTTP, HTTPS, RTSP, RTP, RTP/RTCP, FTP, SMTP, DHCP, DNS, DDNS, NTP, SNMP, UPnP, IGMP, ICMP, ARP Maximum concurrent 14 (Depends on network conditions) access number: Alarm image transmission, FTP periodic transmission FTP client:

Mobile terminal compatibility: iPad, iPhone, iPod touch (iOS 4.2.1 or later) (As of January, 2012) *4 Android[™] mobile terminals

devices connected.

between the camera and the wireless.

*4 For further information about compatible devices, refer to our website (http://panasonic.net/pss/security/support/info.html). Optional accessories User License Accessory (For H.264) BB-HCA8A (P model)

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islation and the Directives 2002/96/EC and 2006/66/EC. By disposing of these products and batteries correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment which could otherwise arise from inappropriate waste handling.

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or supplier for further information. [Information on Disposal in other Countries outside the European Union]

complies with the requirement set by the Directive for the chemical involved.

OPERATION OF THE USER;

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Network security

viruses or other malicious entities (using a regularly updated anti-virus program, anti-spyware program, etc.). Protect your network against unauthorized access by restricting users to those who log in with an authorized user name and password. Apply measures such as user authentication to protect your network against leakage or theft of

WPS: PBC method (push button method), PIN method (PIN code method)

WIRELESS button (for setting up WPS with the PBC method) 10BASE-T/100BASE-TX, RJ45 connector

G.711 64 kbps Bandwidth control: Unlimited/ 64 kbps/ 128 kbps/ 256 kbps/ 384 kbps/ 512 kbps/ 768 kbps/ 1024 kbps/ 2048 kbps/ 4096 kbps/ 8192 kbps IPv6: TCP/IP, UDP/IP, HTTP, HTTPS, RTP, FTP, SMTP, DNS, NTP, Protocol: SNMP, DHCPv6, MLD, ICMP, ARP

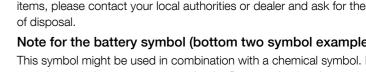
Cellular phone JPEG image, panning/tilting/zoom control, AUX control (by access compatibility:

*2 Depending on the wireless access point (wireless router) used, connections may not be possible

BB-HCA8CE (E model, Korea*) * Required in Korea Information for Users on Collection and Disposal of Old Equipment and used Batteries

please take them to applicable collection points, in accordance with your national leg-

For business users in the European Union If you wish to discard electrical and electronic equipment, please contact your dealer



These symbols are only valid in the European Union. If you wish to discard these This symbol might be used in combination with a chemical symbol. In this case it

ANY REASON OR CAUSE INCLUDING ANY FAILURE OR PROBLEM OF THE PRODUCT;

THAT SURVEILLANCE-CAMERA'S PICTURE, INCLUDING SAVED DATA, FOR SOME REASON, BECOMES PUBLIC OR IS USED FOR ANY PURPOSE; (7) LOSS OF REGISTERED DATA CAUSED BY ANY FAILURE.

Adobe, Acrobat Reader, and Reader are either registered trademarks or trademarks of Adobe

• If this unit is connected to a network that includes PCs, make sure that the system is not infected by computer

Cause/solution

Wireless hardware

Network Network: H.264 1280x960/ VGA (640x480)/ QVGA (320x240) max.30 fps JPEG 1280x960/ VGA (640x480)/ QVGA (320x240) max.30 fps

Frame rate:

Transmission interval: Audio compression method:

Up to 16 camera images can be displayed simultaneously on a multi-Multi-screen: screen. (Including the camera itself)

*1 The actual line speed may be different depending on the network environment and the wireless

For more information about collection and recycling of old products and batteries, please contact your local municipality, your waste disposal service or the point of sale

items, please contact your local authorities or dealer and ask for the correct method

Note for the battery symbol (bottom two symbol examples):

• All other trademarks identified herein are the property of their respective owners.

It is your responsibility to take precautions such as those described below to protect yourself against the above network security risks. Use this unit in a network secured by a firewall, etc.

 After the unit is accessed by the administrator, make sure to close the browser. Change the administrator password periodically.

Before asking for repairs, check the symptoms with the following table. Contact your dealer if a problem cannot be solved even after checking and trying the solution in the table or a problem is not described below.

LED: Wireless (wireless status display) Interface:

> JPEG 1280x720/640x360/320x180 max.30 fps H.264 Image quality: Low/ Normal/ Fine 1 fps/ 3 fps/ 5 fps/ 7.5 fps/ 10 fps/ 12 fps/ 15 fps/ 20 fps/ 30 fps

When connecting with 802.11n, select WPA-PSK(AES) or WPA2-PSK(AES) for security. *3 Transmission for 2 streams can be individually set in the same compression method.

For proper treatment, recovery and recycling of old products and used batteries,

where you purchased the items.



Check the installing place

Precautions for Installation

Panasonic assumes no responsibility for injuries or property damage resulting from failures arising out of improper installation or operation inconsistent with this documentation.

Installation area for this product

- Select an appropriate place for the installation area (such as a strong wall or ceiling) in your
- Avoid installing the camera in locations where it can be exposed to direct sunlight or rain from all directions. Install the camera in an appropriate location such as on an exterior wall of a

Do not place this product in the following places:

- Locations where a chemical agent is used such as a swimming pool
- Locations subject to humidity, dust, steam and oil smoke Locations that have a specific environment that is subject to an inflammable atmosphere or solvents
- Locations where a radiation, an X-ray, a strong radio wave or a strong magnetic field is generated
- Locations where corrosive gas is produced, Locations where it may be damaged by briny air such as seashores
- Locations where the temperature is not within the specified range (-20 °C to +50 °C {-4 °F to
- +122 °F}).
- Locations subject to vibrations (This product is not designed for on-vehicle use.)

• Locations subject to condensation as the result of severe changes in temperature

Be sure to remove this product if it is not in use.

Before installation

- When this camera is mounted on a wooden ceiling or a wall, use the Screw B (accessory). Screws to be used for other materials are not provided. Prepare the screws according to the material, structure, strength and other factors of the mounting area and the total weight of objects to be mounted.
- Ensure that the mounting surface, anchor and screws are sufficiently strong. • Do not mount this product on a plaster board or a wooden section because they are too weak. If this product is unavoidably mounted on such a section, the section shall be sufficiently reinforced

Design and engineer the power supply system to turn on/off the power of this product.

The product has no power switch. When installing the product, use a power supply device equipped with the ON-OFF switch for servicing.

About the network connection

When connecting to a network using the network cable of this product, observe the following. When wiring for the network, design and engineer not to be affected by thunder.

- The screws and bolts must be tightened with an appropriate tightening torque according to
- the material and strength of the installation area. • Do not use an impact driver. Use of an impact driver may damage the screws or cause tight-
- ening excessively. • When a screw is tightened, make the screw at a right angle to the surface. After tightening the
- screws or bolts, perform visual check to ensure tightening is enough and there is no backlash. Procure fixing screws that are not made to be used with wooden surfaces

separately. The fixing screws supplied with this product are only for use with wooden surfaces.

Required pull-out capacity of a single screw/bolt is 294 N {66.09 lbf} or more.

Do not loosen the internal camera screws. Otherwise, water exposure may cause damage or malfunction of camera, or camera dropping may result in injury.

PSK (AES)" for the wireless router's encryption settings.

Do not remove or loosen the internal camera screws.

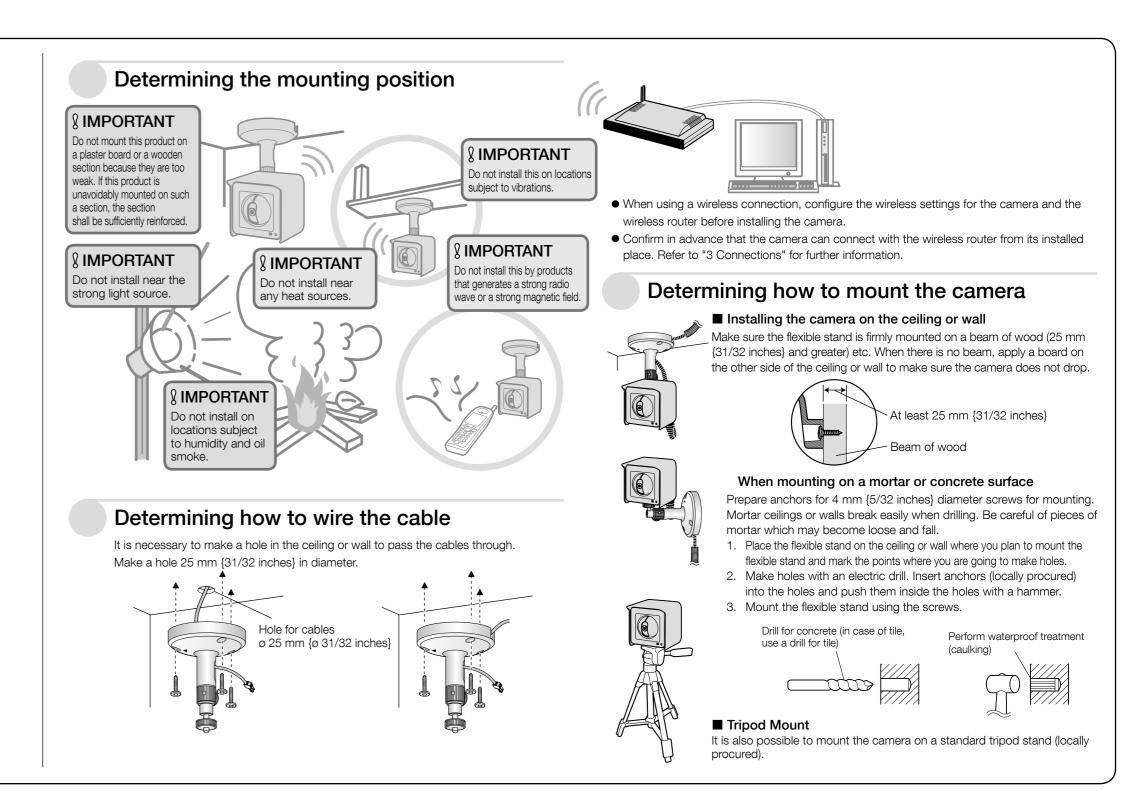
Radio disturbance When this product is used near TV/radio antenna, strong electric field or magnetic field (near a

motor, a transformer or a power line), images may be distorted and noise sound may be

Router When connecting this product to the Internet, use a broadband router with the port forwarding function (NAT, IP masquerade). Refer to the Operating Instructions (included in the CD-ROM) for further information about the port forwarding function. When connecting the camera to a wireless LAN, it is recommended to select the enhanced encryption "WPA2-PSK (AES)" or "WPA-

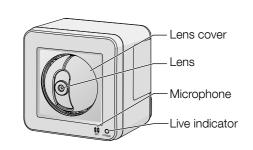
Time & date setting

It is necessary to set the time & date before putting this product into operation. Refer to the Operating Instructions on the provided CD-ROM for descriptions of how to perform the settings.

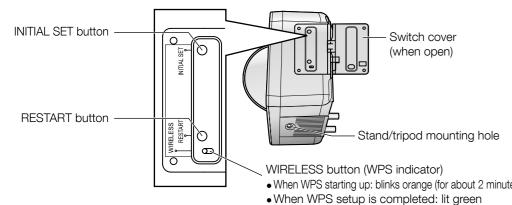


Major operating controls

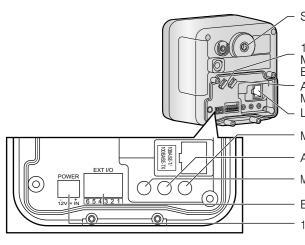
<Front view>



<Side and bottom view>



<Rear view>



Stand mounting hole

12 V DC power supply terminal/ Monitor out connector for adjustment/ External I/O terminals cable hook Audio output terminal/ Microphone/line input connector cable hook LAN port [10BASE-T/100BASE-TX]

Audio output terminal [AUDIO OUT]

External I/O terminals [EXT I/O] 12 V DC power supply terminal [POWER]

External I/O terminals

Function
DC power output Power output voltage 12 V Power output current 100 mA
GND
GND
EXT I/O terminal 3 (ALARM IN 3/ AUX OUT)
EXT I/O terminal 2 (ALARM IN 2/ ALARM OUT)
EXT I/O terminal 1 (ALARM IN 1)

About the [INITIAL SET] button

After turning off the power of the camera, turn on the power of the camera while holding down this button, and wait for around 5 seconds or more without releasing this button. Wait around 3 minute after releasing the button. The camera will start up and the settings including the network settings will be initialized. Before initializing the settings, it is recommended to write down the settings in • When WPS starting up: blinks orange (for about 2 minutes) advance. The initialization will be complete when the live indicator stops blinking orange and lights off. Note that the preset position settings and the CRT key (SSL encryption key) used for the HTTPS protocol will not be initialized.

§ IMPORTANT

• Do not turn off the power of the camera during the process of initialization. Otherwise, it may fail to initialize and may cause malfunction.

About the [RESTART] button

When the camera is on, you can also restart the camera by pressing the RESTART button. Microphone/line input connector [MIC/LINE IN] Press and hold the RESTART button for about one second with a pointed object. Restarting is completed when the camera's pan/tilt performs its initial movement.

Monitor out connector for adjustment [MONITOR OUT] About the live indicator and the WIRELESS button (WPS indicator)

Refer to "Configure the basic settings [Basic]" of the Operating Instructions (included in the CD-ROM) for further information.

When connecting the camera using LAN cable Configure your PC so that it can connect to the internet through the router. For E model, only connect 12 V DC power supply. Live indicator LAN cable (locally procured) (locally procured) 12 V DC power supply terminal [POWER] Extension cord (accessory)

Connections

AC adaptor

(accessory)

(This illustration shows an example of connecting the P model.) Connect the LAN cable (locally procured) to the LAN port of the

(used to view

settings and images)

(locally procured)

of the AC adaptor

Extension cord

camera and the LAN jack of the router. When connecting the camera using a wireless LAN, do not plug the LAN cable into the LAN port. Refer to "When connecting the camera using a wireless LAN" for

- Connect the cable of 12 V DC power supply or the extension cord (P model) to the power cord plug (accessory). Refer to "Connecting the power cord plug".
- Connect the plug of the AC adaptor to the extension cord (P model). Fully insert the plug of the AC adaptor into the jack of the extension cord.
- Insert the power cord plug into the 12 V DC power supply terminal on the rear of the camera.

let) and perform the camera settings. Connect the power cord plug • FOR UL LISTED MODEL(S), ONLY CONNECT 12 V DC CLASS 2 POWER SUPPLY. Loosen the screw of the power cord plug (accessory). Connect the cable of the 12 V DC power supply to the power cord 7 plug. Strip 3 mm to 7 mm {1/8 inches to 9/32 inches} from the end of the wire, and twist the stripped part of the wire sufficiently to avoid short circuit. Specification of cable (wire): 16 AWG - 24 AWG, Single core, twisted • Check whether the stripped part of the wire is not exposed and is securely connected. Tighten the screw of the power cord plug. **№ IMPORTANT** Strip range Be sure to use the AC adaptor provided with this product. (P model) • Be sure to use the power cord plug provided

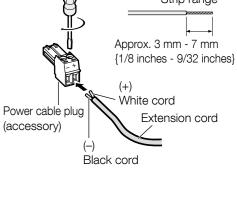
Connect the AC cord to the AC adaptor, then plug the AC cord into

The lens will pan and tilt when the camera is turned on (the operating sound can be heard). When the network setting is completed, the live indicator stops blinking green and lights green. After connecting the camera, refer to "Configure the settings of the camera" (leaf-

with this product. When connecting the cable of 12 V DC power supply to the power cable plug, make sure to use the correct polarity. Using incorrect polarity may cause issues such as damage to the camera or malfunction. Be sure to fully insert the power cord plug

the power outlet.

into the 12 V DC power supply terminal. Otherwise, it may damage the camera or cause malfunction.



(This illustration shows an example of connecting the P model.)

WARNING

 Adequate waterproof treatment is required for the AC adaptor, the AC cord, and the extension cord. (The AC adaptor and the AC adaptor cord are not Failure to observe this may cause fire or electric shock. Never touch wet AC adaptors or AC cords. Consult the dealer for repair.

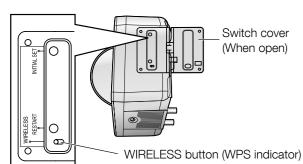
When connecting the camera using a wireless LAN

Use the camera's WIRELESS button (WPS indicator) to automatically perform wireless settings. Turn on the camera without connecting the LAN cable to enable the

After the initial pan/tilt operations are performed, the live indicator stops blinking orange and lights orange. The live indicator lights orange and the camera starts up in wireless LAN mode about 90 seconds after the camera was turned on.

Select ON for the WPS function (Push-button method (PBC)) on the wireless router. (For more information, refer to the operating instructions included with your wireless router.) Press and hold down the WIRELESS button for a second or more

- The camera and the wireless router automatically start performing wireless settings. Settings may take up to 2 minutes to be performed.
- When the automatic wireless settings have successfully completed, the camera restarts
- about 5 seconds after the WIRELESS button stops blinking orange and lights green. • During its reboot, when the wireless connection have been successfully completed about 90 seconds after the WIRELESS button has gone off, the WIRELESS button lights green again. The wireless settings are updated.



until the WIRELESS indicator blinks orange.

• When WPS starting up: blinks orange (for about 2 minutes) When WPS setup is completed: lit green

- \bullet If about 2 minutes pass after the WIRELESS button starts blinking and the wireless connection is not completed, the WIRELESS button will blink red for about 10 seconds and then go off. If this happens the wireless settings have failed. Check the wireless router's settings and connection procedures, and then try performing the settings again.
- If the WPS settings fail to automatically configure, check the settings of the wireless router and
- If you want to turn off the WIRELESS button and live indicator's green light, select "Off" for the "Indicator" on the [Basic] tab of the "Basic" page

IMPORTANT

- WPS function is unavailable when the wireless router is set to shared key authentication. • When the wireless router or other devices are set to use the ESS-ID stealth function
- (hidden SSID), the WPS function is unavailable
- During the configuration of WPS setting, another wireless device may be temporarily caused interference by the wireless router • If the wireless router is configured to use the MAC address filtering feature, the WPS
- function may be unavailable. Check the settings of the wireless router. • If the settings for the WPS function are performed when no wireless device to be connected to the wireless network, etc. the configuration will be automatically cancelled after 2 minutes. (Check the wireless router in use before configuration.)

• When there are multiple wireless routers on the same network which have the WPS func-

tion on (Registrars), the WPS function may not be able to configure automatically.

After connecting the camera, refer to "Configure the settings of the camera" (leaflet) and perform the camera settings.

• Confirm the status of the wireless connection on the [Status] tab of the "Wireless" page.

About the range of use for wireless communication

Do not use this product in the following areas or locations.

- (It may cause interference to radio communications or malfunction.)
 - Indoor areas that have specified radio stations or mobile communications equipment Locations near microwave ovens or Bluetooth devices • Indoors areas that use antitheft devices or 2.4 GHz frequency devices such as POS sys-
- Change the installation location of the camera when there are materials or objects such as the following between the camera and a wireless router. (When there are materials or objects that are difficult for radio waves to pass through in the instal-

lation area, wireless transmission may fail or the transmission speed may become slower.)

(When there are materials or objects that reflect radio waves in the installation area, wireless transmission may fail or the transmission speed may become slower due to interference from reflected radio waves.)

- A metallic door or shutter • A wall with an insulation material that contains aluminum foil
- A wall made of concrete, stone or brick Several walls separated by open space

Fireproof glass

- A wall made of tin

When using an extension

extension cord with the tape

connection parts of the

cord, also wrap the

A steel shelf

or more wires, use a splitter.

- The default of EXT I/O terminals is "Off". When "Off" is selected, it is possible to connect external devices as well as the input setting.
- When using the EXT I/O terminals as the output terminals, ensure they do not cause signal collision with external signals.

A steel door A reinforced concrete wall

To the

power

outlet

AC cord

(accessory)

When two or more radio routers and radio interference exist, radio may become being hard to be connected or transmission speed may become remarkably slow. In that case, it may be necessary to change the channel of a radio router or to rearrange wireless applications.

External I/O terminals

Connect external devices to the EXT I/O terminal.

When connecting an external device, remove 9 mm - 10 mm {11/32 inches - 13/32 inches} of the outer jacket of the cable and twist the cable core to prevent the short circuit first. Specification of cable (wire): 22 AWG - 28 AWG

Approx. 9 mm - 10 mm {11/32 inches - 13/32 inches}

Strip range

At least 25 mm

{31/32 inches}

Beam of wood

* It is possible to attach the stand to the stand

mounting hole, the rear of the camera.

IMPORTANT

• Do not connect 2 wires or more directly to a terminal. When it is necessary to connect 2

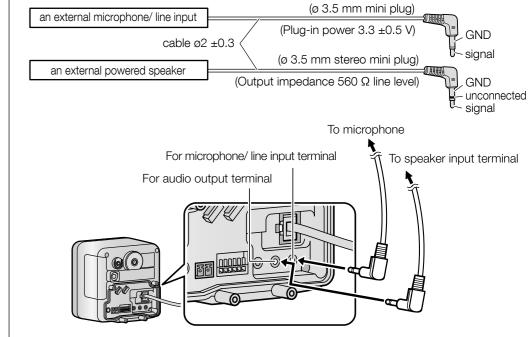
Single core, twisted

- Input and output of the external I/O terminal 2 and 3 can be switched by configuring the setting. The default of EXT I/O terminal 2 is "ALARM IN 2" and of EXT I/O terminal 3 is "ALARM IN 3". It is possible to determine whether or not to receive input from EXT I/O terminal 2 and 3 (ALARM IN2, 3) by selecting "Off", "Alarm input", "Alarm output" or "AUX output" for "Terminal alarm 2" or "Terminal alarm 3" on the [Alarm] tab on the "Alarm setup" page. Refer to the Operating Instructions (included in the CD-ROM) for further information.
- In order for the EXT I/O terminal to detect alarm inputs when the terminal status is changed from Open to Close (On) or from Close to Open (Off), about 100 ms or more is needed. Because alarms cannot be detected for about 5 seconds after a detection is made, alarm inputs received within about 5 seconds after an alarm is detected are not detected.

• ALARM IN1, ALARM IN2, ALARM IN3 Input specification : No-voltage make contact input (4 V - 5 V DC, internally pulled up) Open or 4 V - 5 V DC Make contact with GND (required drive current: 1 mA or more)

 ALARM OUT, AUX OUT Output specification: Open collector output (maximum applied voltage: 20 V DC) : 4 V - 5 V DC by internal pull-up : Output voltage 1 V DC or less (maximum drive current: 50 mA)

Microphone/line input connector · Audio output terminal You can connect an external microphone and external speaker to the camera to use the Listen and Talk features, respectively. The microphone cable should be no longer than 7 m {23 feet}. If you use an external microphone, excessive cable length or a poor quality cable can cause degradation in audio quality.



Monitor out connector for adjustment

Connect a monaural mini plug (ø3.5 mm) (only for checking if images are displayed on the monitor). Recommended plug: L type

NIMPORTANT

• The monitor out connector for adjustment is provided only for checking the adjustment of the angular field of view on the video monitor when installing the camera or when servicing. It is not provided for recording/monitoring use.

Black bands may appear at the top and bottom or right and left of the screen. (That does not affect the adjustment because the angular field of view is not changed.)

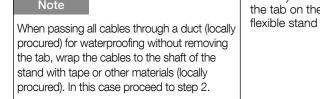
Mounting the Camera

Before installing the camera, check that the camera settings have been completed. Refer to "Configure the settings of the camera" (leaflet).

• For P models: Refer to "Mounting the Camera" (leaflet) for descriptions of how to

mount the UL listed model(s) • The connector cover for E model is used in the following procedures. Remove the tab on the flexible

cables through the notch.

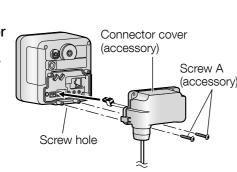


stand (accessory). Then pass the

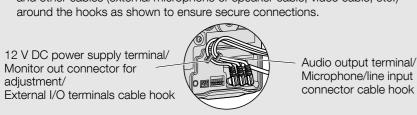
Pass the cables through the connector cover (accessory), and then connect all cables. Attach the connector cover by fastening screw A (accessory). (Recommended tightening torque of the connector cover: 0.6 N·m {0.44 lbf·ft})

Connect all necessary cables, AC adaptor,

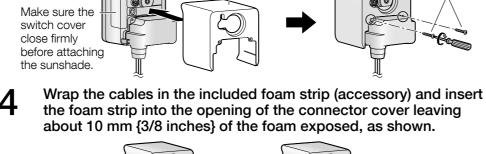
LAN, audio/video, etc.



• When mounting the camera, make sure to wrap the AC adaptor cord (if used) and other cables (external microphone or speaker cable, video cable, etc.)



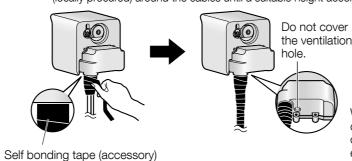




(accessory)

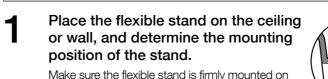
Adequate waterproof treatment is required for the cables when installing the camera outdoors. Failure to observe this may cause water leakage resulting in malfunction.

Wrap the first 20 cm {7 7/8 inches} of the cables (starting with the connector cover) using the included self bonding tape (accessory). Make sure to wrap the opening of the connector cover thoroughly (three or four times). Stretch the tape to twice its length when you wrap the cables. Overlap the tape when you wrap the cables. When mounting the camera on a tripod, make sure to wrap the self bonding tape (locally procured) around the cables until a suitable height according to the height of the tripod.



Installing the camera on the ceiling or wall Adjust the camera to a suitable position/direction while confirming the images actually displayed

on the computer screen. Make sure the live indicator is always in the lower right corner when you mount.



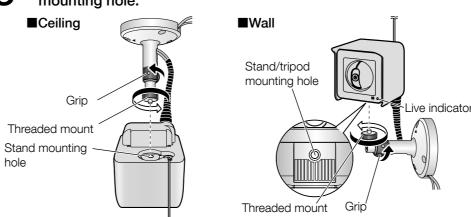
a beam of wood (25 mm {31/32 inches} and

greater) etc. When there is no beam, apply a

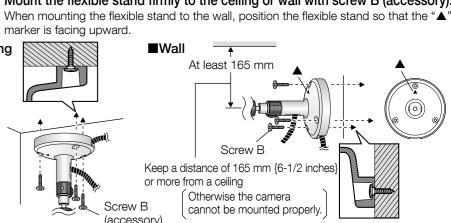
board on the other side of the ceiling or wall to make sure the camera does not drop. Secure the safety wire (accessory) to the camera using screw A (accessory) and washer S (accessory).



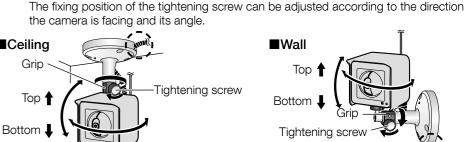
Attach the camera by screwing the threaded mount into the stand mounting hole.



Mount the flexible stand firmly to the ceiling or wall with screw B (accessory).



(accessory) Adjust the camera position and tighten the flexible stand grip and the tightening screw firmly.



: Confirm that the cords have been waterproofed and that the portion of the cord protruding from the flexible stand is wrapped in self bonding tape, as shown. Adjust the length of the safety wire when it is taut, and secure it to the ceiling or wall using screw B (accessory) and washer L (accessory). Attach the safety wire in a position so that if the camera were to become detached, it

